

Overview and Scrutiny Committee – Actions Arising from Meetings

10th January 2019

Minute:	Action:	For:	Report Back To: Date:
48	<p>Breakdown of data relating to KPI PI (% of complaints upheld or partially upheld) to be available for Committee Members at a future meeting.</p> <p>Information regarding the impact that the recruitment of an ITIL Certified Service Desk Manager had had on the service area to be included in the next report.</p>	Vijay McGuire	OSC July 2019

31st January 2019

Minute:	Action:	For:	Report Back To: Date:
	The Committee to receive a report outlining the process regarding the allocation of funds from S106 receipts, information regarding why the Council currently held approximately £14.4m unspent S106 receipts, clarification relating to the time period the Council had to allocate/use the monies prior to it having to be paid back to developers and details of the number of incidents when this had occurred.	Sanjay Dhuna / Paul Stimpson / Laurence Moore	OSC July 2019
	Contract Management RMI Contract report to include details / Performance Indicators regarding the Leisure Strategy – benefit/value for money for residents, number of users	Kamal Lallian / Alison Hibbert	OSC July 2019